

MISCELLANEOUS FEES & CHARGES--LAKEWOOD WATER DISTRICT

Exhibit A--Resolution No. B-1429

District Fee Services	Service/Fee Description	Current Charges	Proposed Charges
NEW ACCOUNT SET UP FOR TENANT (DEPOSIT)	LWD does not charge a set fee, but a \$50.00 deposit is required from all tenants (not owners). It is fully refundable upon termination of the account (move-out).	\$ -	\$ 10.00
LATE FEE	This fee is charged to all delinquent accounts, the Monday before they are disconnected for non-payment. The late fee was revised from a flat fee of \$10 to 10% of the delinquent amount as of 02/01/2016.	\$ 10.00	10%
DOOR HANGER FEE	If a building has multiple units (duplex, apartment) this fee is charged to each unit where a door hanger must be placed.	\$ 10.00	NO CHANGE
DISPATCH/ DISCONNECT FEE	This fee is charged at the time when the Service Order is generated to disconnect water service for non-payment. If a customer calls to pay after the service order is generated, but before the technician arrives at the property, the customer is required to pay the fee regardless. If the customer calls on the date of disconnection, and pays the balance due before the Service Order is generated, the fee is never charged.	\$ 40.00	NO CHANGE
AFTER-HOUR TURN-ON AFTER DISCONNECT	If a customer's service is disconnected for non-payment, there is no charge to restore the service the same day during normal business hours. After hours that same day, or any other day, the customer is charged to restore service. The customer is informed of this charge at the time of payment. The fee is charged the following morning after the White Work Order is turned in.	\$ 50.00	\$ 120.00
AFTER-HOUR EMERGENCY TURN-OFF	LWD does not charge for bonified emergency turn-offs on any day of the week, at any time of day. The validity of the emergency is noted by the technician on a White Work Order, and returned to the office the following morning.	\$ -	\$ -
AFTER-HOUR NON-EMERGENCY TURN-OFF	If a technician is called after hours to a property and notes on the White Work Order that no emergency occurred, this fee is charged to the account the following morning when the White Work Order is turned in.	\$ 20.00	\$ 105.00
2ND TIME OUT T-ON	This fee is charged in the event the technician has to make a second trip to restore water service during office hours due to water running and the customer not being home.	\$ -	\$ 50.00

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NSF FEE	If a check is returned from our bank due to non-sufficient funds or any reason resulting in reversal of the payment on the customer's water account, this fee is charged.	\$ 25.00	\$ 35.00
METER TAMPERING FEE	This fee is charged to any account whose meter was found on after being turned off, locked, and tagged for non-payment (liens included). It is also charged to accounts found on through the "Idles with Consumption" report generated by the Billing Department. The tag states this charge will occur if the meter is tampered with in any way.	\$ 75.00	\$ 115.00
HYDRANT METER RENTAL (DEPOSIT)	LWD does not charge a set fee to rent a hydrant meter. A deposit is required when the meter is taken out. It is fully refundable upon return and inspection of the meter.	\$ 200.00	NO CHANGE
CERTIFICATE OF WATER AVAILABILITY	A Certificate of Water Availability is given to customers who are building new commercial or residential buildings or who are adding to existing structures. It verifies there is enough water flow at the nearest hydrant to put out a fire at that building.	\$ 65.00	\$ 130.00
NEW BACKFLOW PERMITS	This permit is required for all newly installed backflow (cross connection prevention) devices.	\$ 30.00	\$ 65.00
CELL TOWER AFTER-HOUR ACCESS	If a cell company representative or contractor requires access to a LWD tank after normal business hours, this fee is charged. All entries are billed together on a monthly basis with other Miscellaneous Accounts Receivable, directly to the cell company as opposed to the contractor. (Notification of past-due balance is proposed to occur 30 days after invoice date, with a 10% late fee charged 5 business days after notification. This must be drafted in a letter and sent to cell companies to inform them of our policies.)	\$ 114.00	\$ 130.00

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IRRIGATION (GENERIC) TURN-ON & OFF	The District keeps a list of approximately 45 irrigation meters turned on before summer and off before winter. This service does not require correspondance from the customer but is done on a set schedule. Customers have opted for this service to avoid billing for the minimum charge during cycles for which they have zero consumption. <i>(Customers can opt off the list and call in for turn-on and off at no charge.)</i>	\$ -	\$ 10.00 ANNUALLY
