

THE PIPELINE

Serving this community since 1943
Keeping Lakewood Water District Customers Informed
www.lakewoodwater.org

Board of Commissioners

Published by
Lakewood Water District
11900 Gravelly Lake Dr. SW
Lakewood, WA 98499



President
John Korsmo Jr.



Vice President
Greg Rediske



Secretary
Gary Barton



General Manager
Marshall Meyer

Board of Commissioners
meets the 3rd Thursday
of each month at the
District Office at 3:30 PM

Public is welcome to attend



Dear Lakewood Water District Customer,

If you ever drive past the Gravelly Lake Drive exit along Interstate 5, you'll see a fixture of the water district – a large water tank that sits atop Nyanza Hill. Recently, the District Commissioners, Staff, and members of the water community were able to celebrate the retirement of our long-time former General Manager, Randy Black, by designating this tank the Randal M. Black Tank. Much like Randy himself, this tank is an easily identifiable feature of the water district and has been an important part of operations for many years.



Randy joined the Lakewood Water District in 1985 and served as General Manager from 1994 to 2023, leading it through many significant changes. Many of these changes were aimed at protecting public health like adding chlorine disinfection in 1995, establishing a cross-connection control program in 1989, and being one of the first systems in the State to install PFAS filtration equipment in 2020. Other efforts helped to improve water system reliability by implementing a water main replacement program in 1996 and finding ways to reduce our customers' costs by securing grants and establishing wholesale contracts. Randy always represented the District well and improved our standing in the local community and

the larger water industry. Randy's work ethic and dedication led to the District's customers having a seat at the table in many important groups, and our best interests were represented well.

The Commissioners wish Randy well in his retirement but know that the District was left in good hands with the team and culture that Randy helped to build the District.

Sincerely,

Your Board of Commissioners



The Customer Portal is a web-based, interactive application that gives you easier access to more information, helping you manage current water usage and make more informed decisions about future usage. With this information at your fingertips, you will have greater control to manage and adjust your water usage.

How to create a water usage portal account:

- Go to www.lakewoodwater.org
- Click on "View My Water Usage."
- Click on "Customer Portal (sensus-analytics.com)"
- Click on "Need to Set Up an Account" at the bottom of the page.
- Enter your email address, then click "Get Started."
- Sensus will email you a link to complete the sign-up process.
- Call Lakewood Water District for your token and account number.
- Click on the link in the email for passwords; it will tell you exactly what the system requirements are for creating a password.
- Click on the sign-up button, and the system will take you back to where you can enter your email address and password. From there, you can see your usage and set up daily, weekly, and monthly alerts.

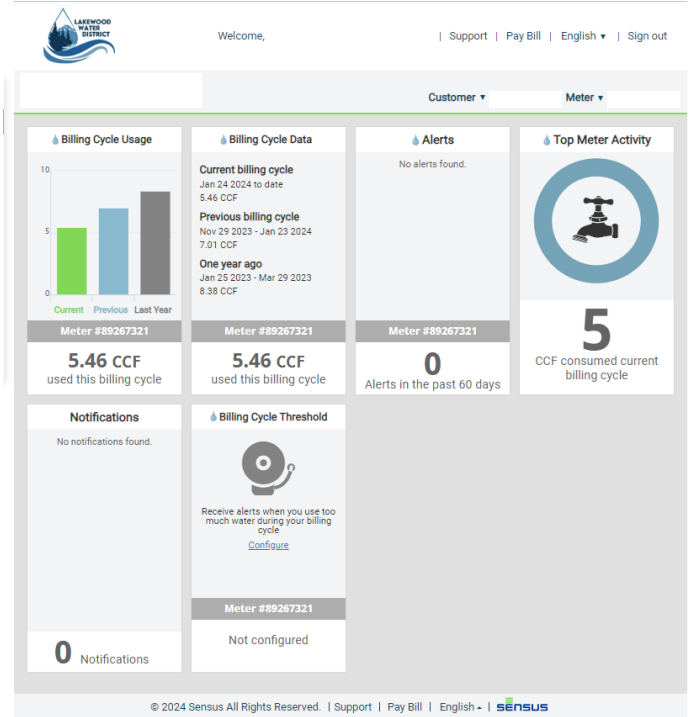


DRINKING WATER WEEK 2024

5/6/24-5/10/24

Each year, Lakewood Water District celebrates National Drinking Water Week, and we invite you to join us! During this week, we acknowledge the significance of clean and safe drinking water, the essential role of water infrastructure, and the dedication of water professionals. Psst! Don't forget about our awesome raffle which helps fund our Customer Assistance Program. Mark your calendar for May 6-10 to swing by and join the fun!

Make sure you visit our website (5/1/24-5/10/24) for activities throughout the week and our online auction to raise money for the Customer Assistance Program!
www.lakewoodwater.org



FLUSHING SEASON

Weather permitting, we will begin our Annual Water Main Flushing program in late March. This program helps ensure the highest water quality for our valued customers by removing the natural iron and manganese buildup in the water mains.

Please be on the lookout for notice signs and the crews working in the field running water through our hydrants in and around the District. Please be careful when approaching the crews and passing them on the street, as there could be water puddling because of the flushing activities.

If you experience discoloration of your water, please run the tap for at least 10 minutes, and if this does not clear up the water, then contact the District.

More Information about the program is available on the District website: <https://www.lakewoodwater.org>



CONTACT US

Please update your mailing address, phone number, and email address if there have been any changes.

Please contact our office directly at 253-588-4423 or email csweb@lakewoodwater.org