



# THE PIPELINE

Summer 2016  
Issue 84

Serving this Community  
since 1943.

Keeping Lakewood Water District  
Customers Informed

\*www.lakewood-water-dist.org

\*Click on:

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⇒ Commissioner

Matters

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## Commissioner Meeting Highlights

### April

Board Adoption of:

Resolution No. B-1433, Miscellaneous Charges

Resolution No. B-1434, Sick Leave

Resolution No. B-1435, Refinancing of 2006 Bonds

Resolution No. B-1436, Declaration of Surplus Items

Board Approval of Updated Water Availability Policy

Succession Plan Update

### May

Board Approval of:

District Lead Removal Policy

Utilization of Financing Program per RCW 57.08.005

Cross Connection Control Interlocal Agreement with

City of Lakewood

### June

Board Approval of Interagency Agreement

with Department of Ecology

re. Ponders Well Site

For more information, please visit our website. \*

Dear Faithful Lakewood Water District Customers,

We trust you have received this year's **Water Quality & Annual Business Report** and, hopefully, even read it. As always, we and our staff poured our heart and soul into its composition, compilation, and production, and we Commissioners are proud of our report and the information therein.

Several months ago, a customer suggested we write about the history of the District in our newsletter, so, since we are about to celebrate our 73rd birthday, and we just you just heard from us Commissioners in the Annual Report, we thought we'd take a little walk down Memory Lane.

Your Lakewood Water District was officially formed Tuesday, July 1, 1943, at 8 o'clock p.m.

We acquired our water system from the Federal Works Agency, initially leasing it and then purchasing it in 1945 for \$180K via a bond issue voted in by District customers. We started with:

- 40.8 miles of water main,
- 3 tanks,
- 3 wells,
- 369 connections,
- A population of approximately 7,900,
- 600,000 gallons of storage,
- 3 elected Commissioners (one thing hasn't changed!), and
- An average bi-monthly bill of \$2.58

Our office was first located in the Fire District Building opposite Clover Park High School, Route 8, Box 674 (then Tacoma); the District leased space from the Fire Department there until 1952.

In 1952, we moved to our present location at 11900 Gravelly Lake Drive SW with a staff of 12. In 1956, we added on and remodeled, more than doubling our office space. And then we remodeled in 1967, and again in 2005.

Today we have:

- 258 miles of water main
- 13 tanks,
- 31 wells, with 30 active, with a pumping capacity of about 43 million gallons a day,
- 16,888 connections,
- A population of approximately 69,000,
- 26 million gallons of storage,
- 3 elected Commissioners ( ),
- An average bi-monthly bill of \$42.26 (still the lowest around),



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### BOARD OF COMMISSIONERS

President:

Lawrence R. Ghilarducci, Jr.

Vice President:

John S. Korsmo, Jr.

Secretary:

Gregory J. Rediske

General Manager:

Randall M. Black

The Board of Commissioners meets the 3rd Thursday of each month at the District office - 3:30 pm. Public Welcome



\*www.lakewood-water-dist.org

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- Four wholesale water customers, with two currently taking water; and
- Assets totaling \$71,714,593.

We also have:

- 6 pressure zones,
- 11 booster pump stations,
- 5 water treatment plants,
- A complex SCADA system to keep close, accurate watch over our system, and
- A new AMI meter program to accurately track the use of water and allow you to keep a close eye on your water usage and account.

Many things have changed, but two things have not—our mission... Lakewood Water District will provide its customers with water service that meets or exceeds all water quality standards, maintaining policies and practices that benefit the health and welfare of the community—and our commitment to you to keep it.

Have a great rest of your summer,  
Your Board of Commissioners



## Introducing the Customer Water Usage Portal



Customer satisfaction is of utmost importance every day at Lakewood Water District, including when it comes to your water usage. We believe the more aware you are of your water usage, the more satisfied you will be. As noted in the Winter 2016 edition of “The Pipeline,” the Customer Portal is an online service that will provide you with account status, usage details, plus a way to alert you (via email or text message) of high usage, potential leaks, usage when you are away from town, and other pre-selected notifications.

With the successful completion of the AMI Meter Replacement Program, we can now offer you the Customer Water Usage Portal. The Customer Water Usage Portal can be a great support for your “Water-Wise Usage.” This web-based, interactive application affords you easier access to more information, helping you to manage current water usage issues and any associated issues and make more informed decisions about future usage. With this information at your fingertips, you will have greater control to better manage and adjust your water usage.

The District has started this program with a limited number of licenses that are being assigned on a first-come, first-served basis. The Customer Water Usage Portal is available for use now. To sign up, please visit our website at [www.lakewood-water-dist.org](http://www.lakewood-water-dist.org), click on the “Customer Water Usage Portal” link, and proceed to the appropriate link on that page. If you have questions, give us a call at 253/588-4423.

## LWD Celebrates National Drinking Water Week with CAP Raffle

National Drinking Water Week, sponsored by the American Water Works Association, is celebrated annually the first full week of May. District staff kicked off the week with a raffle of 18 donated prizes from various vendors, with all proceeds going to the District’s CAP, Customer Assistance Program distributed through LASA, Living Access Support Alliance. Tickets were \$1 each and available to anyone who came thru our office door. Some staff celebrated by attending the Pacific Northwest Section-AWWA annual conference in Boise, Idaho during the week, with LWD General Manager Randy Black heading up the conference as Section Chair.

The District continued the celebration into the second week in May with fun, educational activities for customers and staff. Each customer coming into the office had the opportunity to answer a “Question of the Day” about our water, with every right answer rewarded with a prize (the answer was listed upside down for those who needed it ☐). The staff participated in a water relay, emphasizing the protected delivery of our water from point A to point B and enjoyed a presentation on the District’s water source of abundant aquifers. On Friday, the Apocadrips, Aquaholics, and Precipitant Participants competed in a friendly game of Drinking Water Jeopardy full of water fun-facts to close the week’s celebration.

At the conclusion of Drinking Water Jeopardy, Janne Hutchins of LASA drew the winning raffle tickets. A number of LWD customers won prizes, including a hand-stitched quilt made by members of Dorcas Circle of Little Church on the Prairie and donated by LASA. Also donated by LASA was a bracelet with beads hand-made from pages of paper colored by children. Other prizes provided by vendors included a bucket of Fastenal tools, sporting apparel from HD Fowler, a ceramic fire hydrant cookie jar from HD Supply, two years of free synthetic oil changes from Moose’s Auto Tech, a bucket of tools from Ferguson Waterworks, 3 wooden, handmade trucks from HD Fowler, and a power driver/drill and saw from Lowe’s. We extend our many thanks to our local vendors who generously provided these great prizes, resulting in total proceeds of \$242 going to our CAP Program. So the National Drinking Water Week was fun, educational, and productive for customers and staff alike!

