

January 2021

Dear Lakewood Water District Customer,

As we start a new year, we can't help but think of what a year it has been. Our thoughts go out to everyone, knowing each one of us is experiencing different circumstances during this time. In a year of anticipating what to expect next, we want you to know you can continue to rely on the same constant and consistent quality service and quality Lakewood Water being produced and delivered to you, our valued customer.

This past year, it has been impressive to witness the level of responsiveness to the Pandemic our District staff has maintained to continue operations of our water district. We set our priorities first and based them on the safety and health of our employees, staff, partners, and customers. And, as if dealing with the Pandemic is not enough, the results of the year are that all our capital projects were completed within budget, and our maintenance programs were all finished by year end. We met our goals for the delivery of water through our transmission mains, delivering to four of our five wholesale partners, with the fifth receiving water by January 1, 2023. We made the scheduled improvements across the District to our source/supply (wells), storage (tanks), and delivery (replace and rehabilitation of water mains). We made budgeted improvements to our internal controls and operating systems and continued our ongoing efforts to invest in and protect our water rights and water quality!

It's been a busy year and not lost in all of what the District has put into the circumstances dealing with COVID-19 is the fact of doing all the above work without having to raise rates. We are proud of our performance this year and feel very fortunate to do so ***without a rate increase for 2021!*** We want to thank our staff for their efforts throughout the year.

Wishing you and your families a blessed and happy, more predictable new year!

Your Board of Commissioners
Lakewood Water District

