



THE PIPELINE

Spring 2020
Issue 96

Serving this community
since 1943

Keeping Lakewood Water
District customers
informed:

*www.lakewoodwater.org

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- ▶ About us
- ▶ Board of Commissioners

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Lakewood Water District
11900 Gravelly Lake Drive SW
Lakewood, WA 98449

Mon.-Fri. 8:30am-5:00pm
Phone: (253) 588-4423

BOARD OF COMMISSIONERS

President:

John S. Korsmo, Jr.

Vice President:

Gregory J. Rediske

Secretary:

Gary J. Barton

General Manager:

Randall M. Black

The Board of Commissioners meets
the 3rd Thursday of each month at
the District office - 3:30 pm.
Public Welcome



www.lakewoodwater.org

Dear Lakewood Water District Customer,

Commissioner Meeting Highlights*

January

Board Award of
Arrowhead Phase 3
R&R Project to R.W. Scott
Construction Co.
2020 Election of Board Officers
Oath of Office for re-elected
Commissioner G. J. Rediske
No-Rate-Increase Letter to LWD Customer

February

Review of Strategic Plan for PFAS
LWD Board Support of WASWD Litigation for Storm
Water Injection Wells

March

2019 Comprehensive Water System Plan Presentation
Board Award of 32nd Avenue R&R
Project to Scarsella Bros., Inc.
Board Award of 2020-2021 District
Backflow Testing Project
Annual Succession Plan Update
Annual Customer Assistance Program
Report 2020!

We understand this is a stressful time for everyone in our community and for the households we serve. Please know that we are here for you and are committed to taking all steps necessary to maintain safe, reliable water service to you, our valued customers.

You can continue your normal use of tap water even given the current COVID-19 situation. **COVID-19 has not been detected in drinking water supplies.**

According to the U.S. Centers for Disease Control and Prevention (CDC), "Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19." The World Health Organization adds that the, "presence of the COVID-19 virus has not been detected in drinking water supplies and, based on the current evidence, the risk to water supplies is low."

Handwashing using tap water is critical to prevent the spread of COVID-19. CDC and other health organizations recommend that individuals frequently handwash for at least 20 seconds each time. Up-to-date information from the EPA on COVID-19 can be found on its website.

The Lakewood Water District is well prepared to keep safe water flowing, and we are well prepared to continue to provide dependable, protected water service through our dedicated staff and resources on hand. As an Essential Service

Provider, and even in or out of a Shelter in Place status, our staff and infrastructure are in place to maintain water service around the clock to help keep you and your families healthy, clean, and hydrated. The District has a very comprehensive business continuity plan that addresses the many situations that may arise as we all battle the virus to maintain our availability to provide safe and reliable drinking water. Many of our staff are already telecommuting and are answering your calls and providing continued support to our customers from their homes.

The Board of Commissioners has suspended water shut-offs and penalties associated with delinquent accounts given the importance of hygiene and sanitation to prevent the spread of the virus.

We ask that you routinely visit our website for new information as we continue to all work through this situation with the Coronavirus and support each other in the days ahead.

Sincerely,

Your Board of Commissioners



Employee Spotlight:

Megan

Megan Golden (affectionately known as “Megatron”) joined our team as a Customer Service Representative I on February 5, 2018. Megan plays a lot of various rolls in the office from answering phone calls and helping customers at the counter to being in charge of handling the District’s locate tickets, escrow/final bill requests, ordering and stocking of all office supplies, and the District’s Continuous Usage Report.

Megan was a 9-1-1 Dispatcher for nine years before coming to us. She recently said, *“I am very happy to be part of the Lakewood Water District family. I enjoy the calm, family-oriented environment they have built here! I really enjoy coming to work and seeing my co-workers every day. We have a great group of people that we work with. I also take a lot of pride in my work and look forward to keeping everything organized and up to date.”* When asked what she enjoys doing when not at work, she replied, *“I enjoy hanging out with my husband and daughter. I like to ride my motorcycle and go hiking. It’s nice to ‘get away’ from the real world sometimes.”*

Megan grew up locally in Eatonville, Washington and loved it out there. She and her husband, Jim, have an almost-11-year-old daughter named Hayden. Their family has four cats, a dog, and a corn snake Hayden insisted upon getting.

Megan is a great asset to our team, and we appreciate all she brings to our “table.” She is always giving...whether it’s making sure we are stocked with every office supply we need so we can serve you and each other the best, leaving treats in the breakrooms, making yummy chili and cornbread for all the staff on a cold winter day, leaving personalized special treats on our desks and the breakroom tables on Valentine’s Day, or devising a bright, colorful “Shout Out Board” to help us recognize all the good things we do.



Thanks, Megan, for all you do for all of us!



Employee Spotlight:

Jordan

Jordan Daulbaugh joined our team on January 19, 2018 as a Water Utility Worker II. Whether it’s performing meter repairs, doing locates, installing registers and meter services, helping the Service Crew, or assisting with inspections, Jordan is one busy, talented member of the District’s Field Staff. Jordan’s Department Head calls him, “our go-to-all-around guy!”

Jordan came to us with a number of years of experience with a local contractor as a pipe foreman. When asked what aspect of the job here at the District he enjoyed most, he said, *“Inspecting...it’s a lot like being a foreman.”*

When asked what he liked to do when he’s not working, his face lit up and he said, *“Hanging out with my daughter!”* Jordan’s wife, Anna, gave birth to their first child, beautiful, adorable, delightful Madison Grace on June 28, 2019. Their “family” includes Murphy, a red Dobie and Otis, an orange Tabby.

Jordan grew up in Puyallup where he still lives, and he’s blessed to have most all of his extended family nearby.

When asked if there was anything else he wanted you, our customers, to know about him, he modestly shrugged his shoulders. This author, however, will tell you that Jordan certainly is an emerging leader on our Allstar Team. He works hard, he works smart, he is kind, he is considerate, and he is faithful and loyal. We are most thankful to have him. Thank you, Jordan, for bringing your “A Game” every single day and thank you, baby Madison, for allowing daddy to come to work each day!