



COMMISSIONERS  
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GENERAL MANAGER  
Randall M. Black

**SUBJECT: Coronavirus Update from Lakewood Water District**

To all our Customers:

We understand this is a stressful time for everyone in our community and for the households we serve. Please know that we are here for you and are committed to taking all steps necessary to maintain safe, reliable water service to you, our valued customers.

You can continue your normal use of tap water even given the current COVID-19 situation.  
***COVID-19 has not been detected in drinking water supplies.***

According to the U.S. Centers for Disease Control and Prevention (CDC), “Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID–19.” The World Health Organization adds that the, “presence of the COVID-19 virus has not been detected in drinking water supplies and, based on the current evidence, the risk to water supplies is low.”

Handwashing using tap water is critical to prevent the spread of COVID-19. CDC and other health organizations recommend that individuals frequently handwash for at least 20 seconds each time. Up-to-date information from the EPA on COVID-19 can be found on its website.

The Lakewood Water District is well prepared to keep safe water flowing. The District is well prepared to continue to provide water service through its dedicated staff and resources it has on hand. Our staff and infrastructure are in place to maintain water service around the clock to help keep you and your families healthy, clean, and hydrated. The District has a very comprehensive business continuity plan that addresses the many situations that may arise as we all battle the virus and will maintain our availability to provide safe and reliable drinking water. Many of our staff are already telecommuting and are answering your calls and providing continued support to our customers from their homes.

The Board of Commissioners has suspended temporarily water shutoffs and penalties associated with delinquent accounts given the importance of hygiene and sanitation to prevent the spread of the virus.

We ask that you routinely visit our website for new information as we continue to all work through this situation with the Coronavirus and support each other in the days ahead.

Sincerely,  
Your Lakewood Water District